

## RETURNS

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Our return policy has a duration of 30 days from the original purchase date. If 30 days have gone by since your original purchase date unfortunately we are unable to offer a refund or replacement.

To be eligible for a return, your item must be unused and in the same condition that you received it. It must also be in the original packaging.

To complete your return, we require your order ID or receipt. Should you have difficulty locating this please contact us at [info@modernspare.com](mailto:info@modernspare.com)

Please do not send your purchase back without first completing a return request.

There are certain situations where only partial refunds are granted: (if applicable)

- \* Any item not in its original condition, is damaged or missing parts for reasons not due to our error.

- \* Any item that is returned more than 30 days after delivery

### Refunds (if applicable)

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund.

If your return is approved refund will immediately be processed in the form of a credit being automatically be applied to your original method of payment. Please allow up to 7 business days for this credit to appear in your bank account or on your credit card.

### Late or missing refunds (if applicable)

If you haven't received a refund as expected we ask that your first check with your bank or credit card company. Often, a return credit can take up to 7 business days to be posted. If after 7 business days a return credit has not been posted please contact us at [info@modernspare.com](mailto:info@modernspare.com)

### Exchanges (if applicable)

We only replace items if they are defective or damaged. If you need to exchange it for the same item, send us an email at [info@modernspare.com](mailto:info@modernspare.com). Once your exchange request has been approved and initiated we will then send details for your return shipment.

### Gifts

If the item was marked as a gift when purchased and shipped directly to you, you'll receive a gift credit for the value of your return. Once the returned item is received, a gift certificate will be mailed to you.

If the item wasn't marked as a gift when purchased, or the gift giver had the order shipped to themselves to give to you later the refund will be applied to the original purchaser. This will in turn notify the original purchaser (gift giver) that a return was processed.

#### Shipping

To return your product, please mail your product to: 2421 Valley View Dr, Layton, UT, 84040, United States.

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable. If you receive a refund, the cost of return shipping will be deducted from your refund.

Depending on where you live, the time it may take for your exchanged product to reach you may vary.

If you are shipping an item over \$75, we recommend using a trackable shipping service or purchasing shipping insurance. We cannot guarantee that any item that you ship will successfully be delivered to our warehouse.

For any questions regarding this return policy, please contact:

Modern Spare  
1 (801) 390-509  
9AM-6PM MST  
[info@modernspare.com](mailto:info@modernspare.com)